

## UCSF Technology Groups Overview

|                               | Technology Enhanced Learning (Medical Education)  | Learning Technologies  | Educational Technology Services  |
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| <i>Who are they?</i>          | TEL is a talented group of designers, educators, media experts and technologists within Medical Education who combine learning sciences with cutting edge technologies to create innovative virtual and physical learning experiences.  | LTG consist of three talented individuals who have diverse backgrounds and skill sets in the areas of instructional technology, online course design and multimedia production.  | ETS is your campus resource for room scheduling, classroom technical support, AV solutions, classroom design and engineering, lecture capture, video conferencing and video production.  |
| <i>Who are they part of?</i>  | School of Medicine – Medical Education  | UCSF Library   | Campus – Student Academic Affairs and Graduate Division  |
| <i>What do they provide?</i>  | Technology Enhanced Learning (TEL) supports the School of Medicine curriculum by enhancing learning and assessment through the innovative use of technology. Their experienced team partners with SOM courses and programs to leverage and implement technology to achieve curriculum goals and outcomes. | Learning Technologies provide technical support, training and guidance services for a variety of instructional technologies and techniques, including: the CLE, media production equipment for loan, video editing, scanning, presentation design and delivery, and eLearning authoring with tools like Articulate and Camtasia. They also facilitate monthly “clinics” and author a blog in support of their services called Convergence. | With nearly 90 teaching/learning spaces under its control, ETS is a central resource for classroom scheduling, technical support, AV solutions, and all things video, including streaming, capture, conferencing and production. AV support services are free for numbered, academic courses. The video production unit produces high quality, professional grade videos for instruction, PR or the web. |
| <i>Where are they?</i>        | The TEL team is located in room 504 on the 5 <sup>th</sup> floor in the UCSF library.   | Learning Technologies is located in room CL243 on the 2nd floor in the UCSF library.   | At Parnassus, you can find ETS in S43 on the lower level of Medical Sciences, and in MH 1500 at Mission Bay.   |
| <i>Who to contact?</i>        | <a href="mailto:irocket@ucsf.edu">irocket@ucsf.edu</a><br><br>(415) 502-2800  | <a href="mailto:learningtech@ucsf.edu">learningtech@ucsf.edu</a><br><br>(415) 476-9426   | <a href="mailto:edtech@ucsf.edu">edtech@ucsf.edu</a> (415) 476-4310<br>John DeAngelo. Director<br>415-476-9591   |
| <i>Website for more info?</i> | <a href="http://meded.ucsf.edu/tel">http://meded.ucsf.edu/tel</a>   | <a href="http://www.library.ucsf.edu/services/learningtech">http://www.library.ucsf.edu/services/learningtech</a>  | <a href="http://edtech.ucsf.edu/">http://edtech.ucsf.edu/</a>  |
| <i>Who do they serve?</i>     | Medical Students; School of Medicine Program Faculty and Staff  | Students, Faculty, Staff   | Faculty and Staff  |