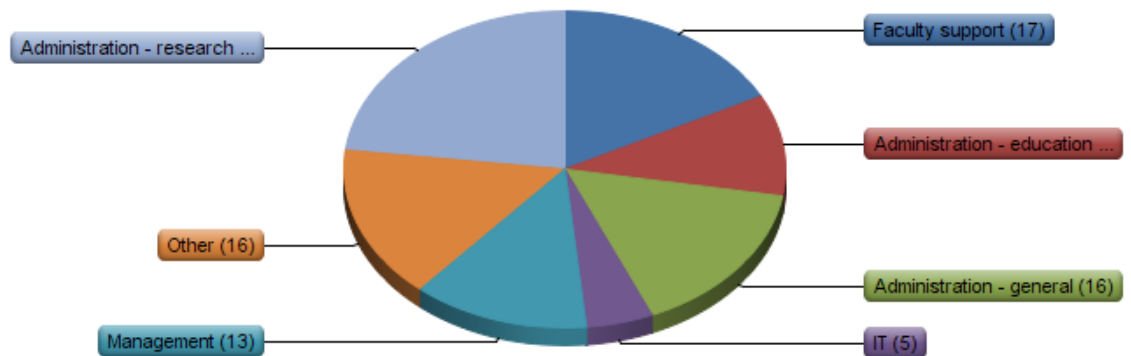


## Smart Mail Staff Report

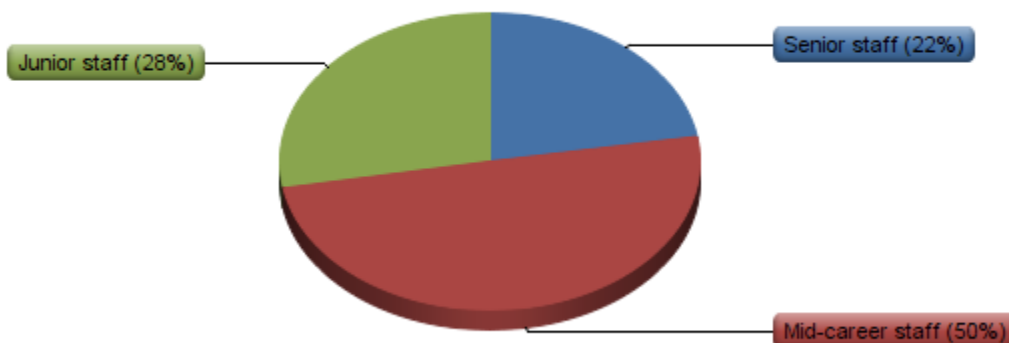
Last Modified: 11/16/2015

### 1. Most of my focus at UCSF is: (should total 100%)

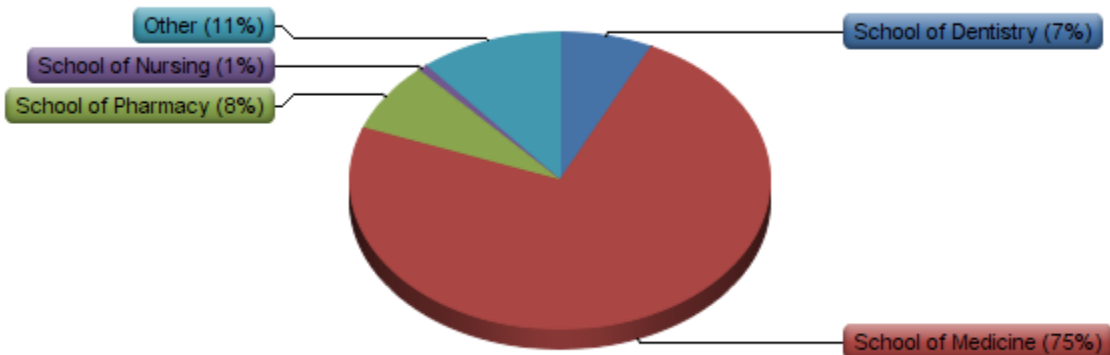


#	Answer	Average Value
1	Faculty support	17
3	Administration - education	10
4	Administration - general	16
5	IT	5
6	Management	13
7	Other	16
8	Administration - research	23

### 2. I consider myself:

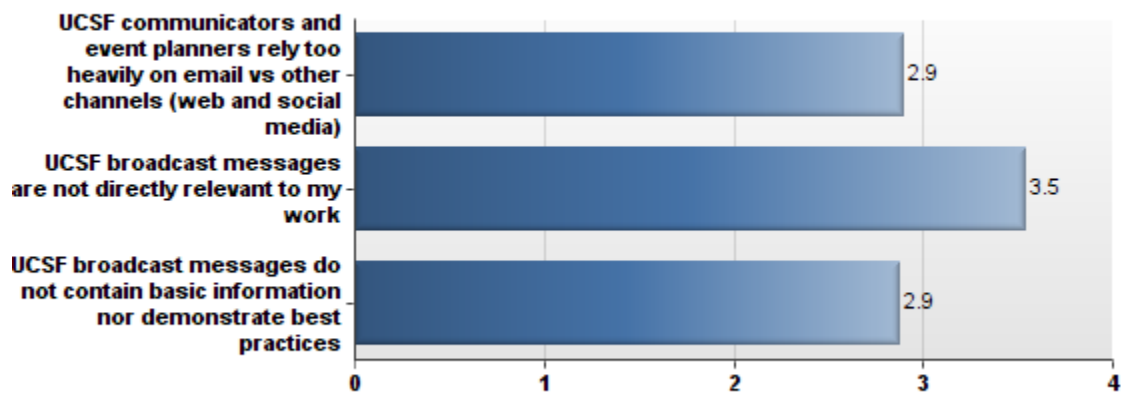


### 3. . . .and work within the:

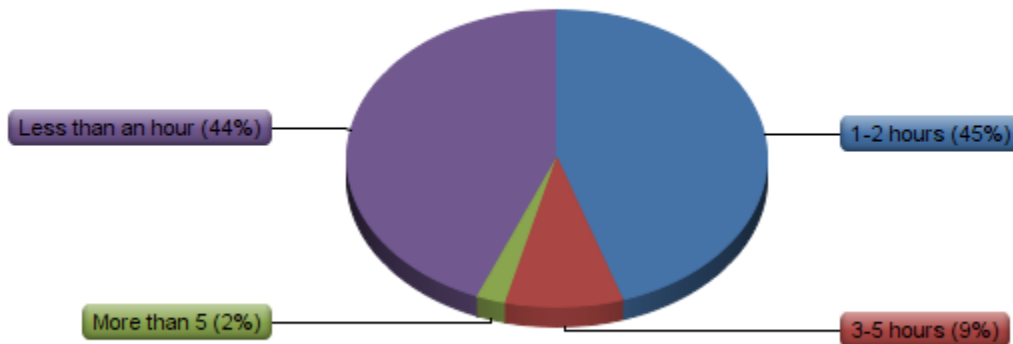


#	Answer	Response	%
1	School of Dentistry	39	7%
2	School of Medicine	401	75%
3	School of Pharmacy	41	8%
4	School of Nursing	4	1%
5	Other	60	11%

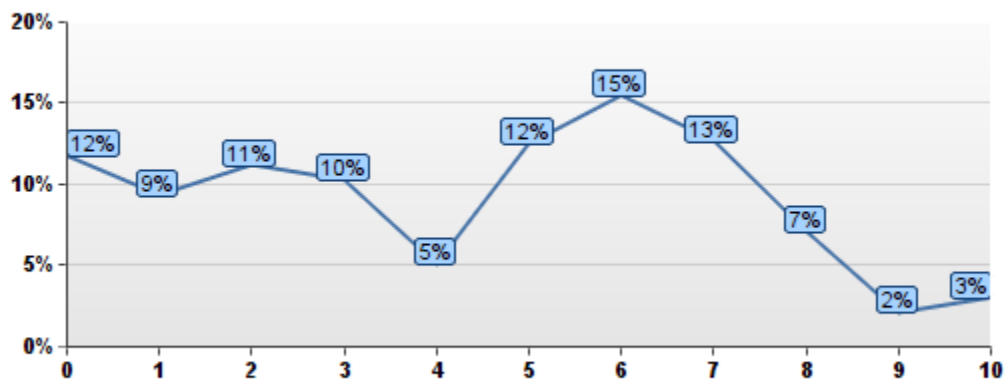
### 4. My biggest problem with broadcast email generated from within UCSF is that



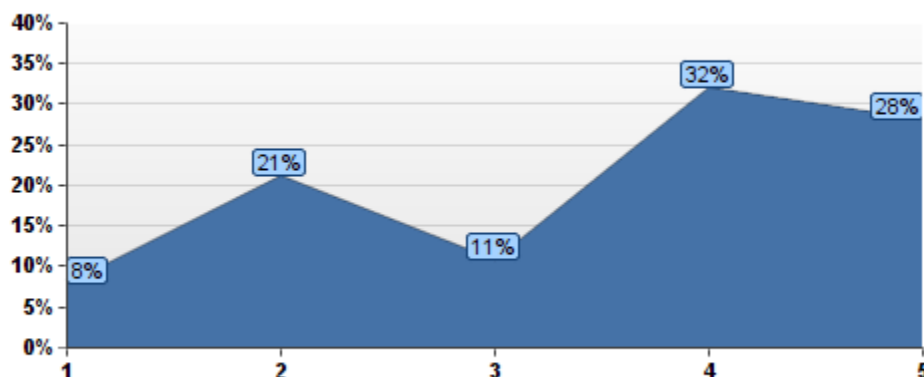
**5. How many hours per week would you estimate you spend sorting through and processing non-essential UCSF email?**



**6. Is the volume of non-essential email a problem at UCSF? (drag slider with scale: 0 = not a problem, 5 = no opinion, 10 = major problem)**



**7. Do you worry that important information is lost in your inbox? (left: "Yes, I have missed important information because of non-essential email volume"; right: "No, I am able to filter and identify important information")**



**8. I would be willing to take the following steps to be informed about UCSF broadcast information (drag and drop the responses to the appropriate box; it's OK to select only a few; mobile users advised to start with the "I'd doubt I would do this" box)**

	Yes, I'd be willing to do this	I might do this	I'd doubt I would do this
N=537			
Visit the UCSF Calendar of Events	204	180	90
Sign up for a weekly digest by email	182	139	99
Check the UCSF internal home page for news	173	168	115
Check the UCSF external home page for news	142	170	144
Use the UCSF home page to filter news by mission area	135	180	142
Filter the UCSF Calendar of Events	128	174	138
Take short online training modules to help me process email	113	92	170
Use the UCSF news filter to view news by name, date or topic	104	183	155
Follow UCSF Facebook accounts	76	104	296
Participate in Chatter groups pertaining to my interests	74	107	294
Follow UCSF Twitter accounts	58	68	345